



Expanded transportation service for Health Home clients

HVCS is now offering its **Health Home clients** transportation service to help them get to emergency medical and government benefits appointments, as well as certain community or wellness destinations.

HVCS recognizes that individuals with complex health conditions often need connections to additional support that can help them stay healthy. The expanded service can help with transportation needs that medical providers or care managers recommend, such as:

- emergency medical appointments (if Medicaid is unable to meet need)
- housing or Dept. of Social Service entitlement appointments
- food pantry visits (once or twice a month)
- support groups
- programs/classes to quit smoking, lose weight or eat more healthy (once or twice a month)
- other essential services

This service is available for enrolled Health Home clients with no other alternative means of travel. The care manager will determine if the destination meets the eligibility criteria.

This service does not replace Medicaid transportation for medical or case management appointments.

What is the Health Home program?

The Health Home program provides individuals who have chronic health conditions with a personal care manager - at no cost to them - who coordinates all of their medical, behavioral health and social services. Together, we can help your patients stay healthy.

Who can join a Health Home?

The Health Home program is for patients with complex medical or mental health conditions who are struggling to manage their disease. Eligible individuals must have:

- Medicaid, Medicaid Managed Care or Medicaid/Medicare (dual), and
- Two chronic health conditions such as diabetes, hypertension, cancer, substance abuse, OR
- HIV/AIDS or a chronic mental illness

There are nearly 200 other health conditions. For a full list, visit: www.hudsonvalleycs.org/healthhome

How to make a referral?

It's easy to refer your patients to enroll in the Health Home program. Just call HVCS, toll-free at the number below or send an email.

Toll-free: 844-850-0002

Or email: hhcare@hudsonvalleycs.org